

Q2C (Quote to Card) integration for Insurance Company

We help clients adopt to technologies that make their business better!

Client Summary

• United States based health insurance organizations and companies, providing health insurance in the United States to more than 106 million people since 1929.

LIFE INSURANCE

• The company has revenue of \$460 Million a year and employees more then 1600+ people all across United States.

Executive Summary

This Q2C (Quote to Card) is able to integrate with Insurance Company and QNXT enterprise administration platforms and End-to-End solution for payers and agents in terms of sales and service. Sales and Services include prospecting, rating, underwriting, enrollment, billing, membership and customer service.

Business Challenge

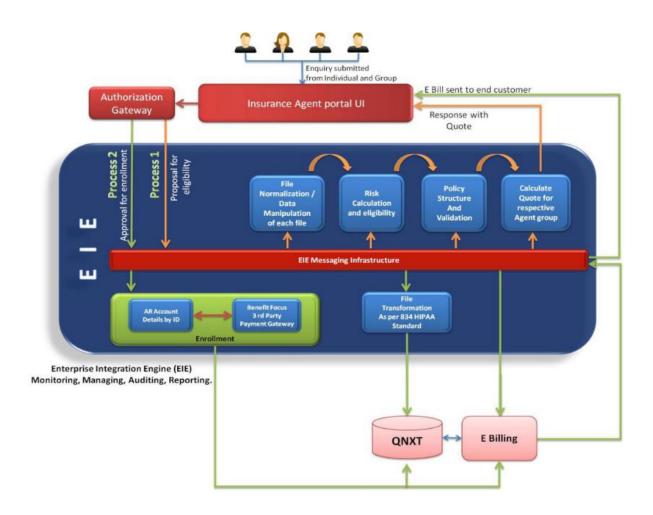
- Integrating with and within multiple cross-platform applications
- Supporting multiple vendors
- To handle a greater number of business inquiries from multiple vendors and responding at the same time
- Scalability

Solution:

- SrinSoft developed and implemented Quote-To-Card (Q2C) automation solutions using Fuse stack.
- Implemented Enterprise Interface Engine (EIE) System which is targeted to standardize and streamline the exchange of electronic data in support of business.

Business Benefits:

- Improved process efficiency
- Improved service value to customers
- Improved management of service level agreements (SLAs)
- "Quote to Card" is a complete process automation to get Health Insurance Online faster.
- "Quote to Card" automates various insurance processes and manual touch points and help insurance companies to accelerate the sales and underwriting process.



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